

NTPC Limited

PRIVACY POLICY FOR MOBILE APPLICATIONS

Privacy Policy

This privacy policy governs your use of the software applications (“Applications”) for mobile devices that has been hosted by the **NTPC Limited** in Google Play Store/Apple App Store. The information provided through these applications may not have any legal sanctity and are for general reference only, unless otherwise specified. However, every effort has been made to provide accurate and reliable information through these applications. Users are advised to verify the correctness of the facts published in these Applications from the concerned authorities. NTPC Limited and its allied establishments will not be responsible for the accuracy and correctness of the contents available in these applications.

User Provided Information

The Applications may obtain the information you provide when you download. However, please keep in mind that you may not be able to use some of the features offered by an Application unless you login to the application.

Your stored information may be used to contact you from time to time to provide you with important information and required notices.

Automatically Collected Information

In addition, the Application may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile devices unique device ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browsers you use, and information about the way you use the Application.

When you visit the mobile application, it may use GPS technology (or other similar technology) to determine your current location in order to determine the city you are located within and display a location map. The location information may be sent to authorities for taking necessary actions and making policy decisions.

If you do not want the app to use your location for the purposes set forth above, you should turn off the location services for the mobile application located in your account settings or in your mobile phone settings and/or within the mobile application. However, if the service provided by the Application requires the location services using GPS technology, such services offered by the application will not be available for you.

NTPC Limited may disclose User provided and Automatically Collected Information:

- As required by law, such as to comply with a subpoena, court summons or similar legal process;
- When disclosure is necessary to protect NTPC 's rights, protect your safety or the safety of others, investigate fraud, or respond to a government request;

- With trusted services providers who work on behalf of NTPC Limited, do not have an independent use of the information disclosed to them, and have agreed to adhere to the rules set forth in this privacy statement.

You can stop all collection of information by the Application easily by uninstalling the Application. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

Data Retention Policy, Managing Your Information

NTPC Limited will retain User provided data for as long as you use the Application and for a reasonable time thereafter. Automatically collected information will be retained for a reasonable period depending on the nature of application and thereafter may store it in aggregate. Please note that some or all of the User Provided Data may be required in order for the Application to function properly.

Misuse by Non-Targeted Users

All mobile apps are meant for use by the targeted audience only. Misuse by non-targeted users should be prevented by owner of the mobile.

Security

NTPC Limited is concerned about safeguarding the confidentiality of your information. NTPC Limited provides physical, electronic, and procedural safeguards to protect information processed and maintained by it. For example, limited access to this information to authorized employees and contractors who need to know that information in order to operate, develop or improve our Application. Please be aware that, although NTPC Limited endeavours to provide reasonable security for information processed and maintained by it, no security system can prevent all potential security breaches.

Changes

This Privacy Policy may be updated from time to time for any reason. NTPC Limited will notify you of any changes to our Privacy Policy by posting the new Privacy Policy on this page. You are advised to consult this Privacy Policy regularly for any changes, as continued use is deemed approval of all changes.

Your Consent

By using the Application, you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us.

Contact us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email iterpmobapps@ntpc.co.in